

The Stable at Mullion Barn **BOOKING TERMS AND CONDITIONS**

Thank you for choosing to book with The Stable at Mullion Barn. We look forward to welcoming you. By making this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

Prices

The price of the accommodation includes the following:
Electricity, linen, towels and heating.

Payment

If you are arriving within 6 weeks of your booking, the full payment amount is required on booking to secure your stay. If you are arriving more than 6 weeks after the time of booking, a deposit will be required and the amount of deposit will depend on your length of stay and will be confirmed at time of booking (usually 50% of the total due). In this case, the final amount due (the balance) shall be paid not later than 2 weeks before the booking is due to commence.

Cancellation and Insurance

By making your booking, our agreement is a legal contract. If you cannot take your holiday before your arrival and you do not wish to reschedule your stay, your deposit or full payment is non-refundable if the accommodation cannot be re-let. If you wish to cancel during your stay or if you leave the accommodation before the end of your stay, your payment is non-refundable if the accommodation cannot be relet.

In any instance, if we do succeed in re-letting the accommodation, you will receive a full refund (including deposit) less a 10% administration fee.

We would recommend that you take out cancellation insurance to cover this and health/holiday insurance if you cannot travel due to illness or incident.

Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would, however, attempt to offer you alternative accommodation, provide you with a voucher to rebook another time or to rebook your stay for another date. If this was not possible, or acceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

Arrival

Your accommodation will be available to you from 15.00 on the day of arrival, unless otherwise arranged. We may not be able to accommodate you if you arrive earlier than the agreed time as we will be busy preparing The Stable for your stay. You will be sent details via email regarding key retrieval prior to your stay.

Departure

Please be ready to leave The Stable by 10.00 on the day of departure, unless otherwise arranged to allow cleaners etc to prepare The Stable for the next visitors.

Damages and Breakages

Please take care when staying in our property. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

Liability

We do not accept any liability for any damages, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

We will never pass on your personal details to any company or private person unless requested by yourself.

Thank you for choosing The Stable, a warm welcome awaits you.